



TEAM SPOTLIGHT

BTE OnSite Drives Record Safety Results at Global Paper Manufacturer

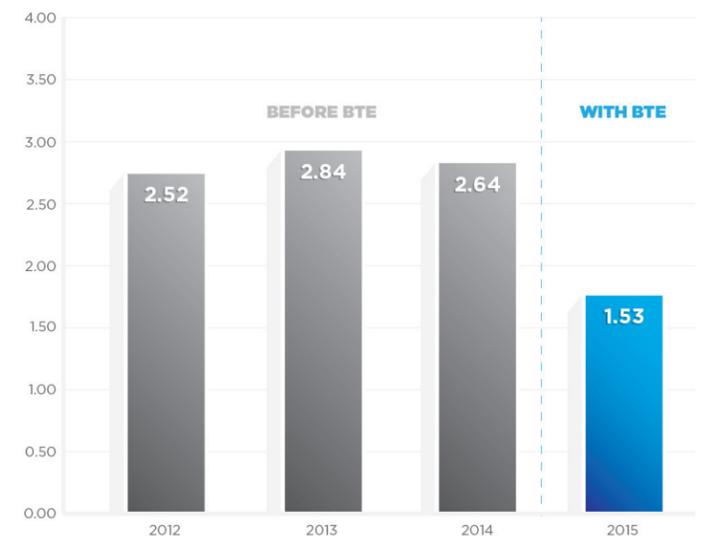
BTE is pleased to share another Workforce Solutions' client success story – a leading manufacturer achieving record safety results for their operations and employees.



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BTE ONSITE AT GLOBAL PAPER MANUFACTURER

In 2015, a global paper supplier set a plant record in safety performance by achieving a Total Case Incident Rate (TCIR) of 1.53 (the average number of work-related injuries incurred by 100 workers during a one-year period). This represented a 42% improvement from the prior year, and 40% better than their previous TCIR best.

Total Case Incident Rate (TCIR)



The employer attributes much of this success to the implementation of BTE OnSite Early Intervention. BTE tailors the design of this program to help eliminate injuries that are preventable, and to treat early symptoms before they progress, in an effort to keep workers safe and productive. This program is a proprietary combination of know-how and technology delivered by BTE's experienced, skilled clinicians. Our goal in Early Intervention is to spend less time in the clinic reactively, and more time with the employee promoting and educating on safe and healthy work practices.

Heading up this successful BTE OnSite clinic is Shellie Neiderer PTA, CEAS II. Shellie has been concentrating in Industrial Medicine for the past 10 years, not only treating injured workers, but creating and implementing BTE Early Intervention Programs. With BTE OnSite, Shellie is helping this major manufacturer prevent injuries and stay on top of their safety performance, while also looking ahead to improving their return-to-work processes. By providing education through BTE OnSite, Shellie has been able to help employees understand how to both recover from, and prevent recurring injuries.

Employee participation and engagement are key to the success of an Early Intervention Program. Being part of a clinic dedicated to helping employees with their work and non-work related injuries makes

it easier to interact with the employees and understand the atmosphere of the plant. Shellie explains, "when someone is struggling, we can actually walk out and see them do the motion or action in their job from day to day. When they describe something to you, you can watch them do it and provide immediate and constructive intervention."

It takes a team to achieve the kind of success this paper manufacturer has reached. In this effort, Shellie was supported by the contributions of Zach Anders, who brought athletic and exercise science experience to the BTE OnSite team. Zach's previous experience in factories before becoming an athletic trainer gives him unique insight in identifying issues and conducting research on what changes can be made to equipment in order to provide healthier and more efficient work processes. Zach shares, "It's just fulfilling to get to know the people who work in the plant and to help them get through the daily grind."

With the challenging healthcare environment and growing aging workforce, employers are increasingly turning to BTE OnSite Early Intervention Programs for answers. Thanks to the hard work and caring of team members like Shellie and Zach yielding measurable results, many employers are expanding BTE OnSite clinical operations and return-to-work programs. Trusting BTE to improve their workforce performance, wellness, and productivity.